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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Dated 19.12.2014

No. 24-02/2013 /NWO-BB & IN

To,

The Chief General Manager,
All Telecom Circles / Telecom Districts
BSNL

Subject: Policy regarding extension of shelf life of existing Prepaid IN cards in view of proposed migration of only Post-paid IN Services from existing IN Platforms to new IN Platforms due to non-provision of Pre-paid IN Services in new IN Platforms

- Ref- 1. This office letter no. 24-02/2012/NWO- BB & IN dated 13.05.2013
2. This office letter no. 24-02/2012/NWO- BB & IN dated 29.05.2014

Kindly refer to this office letter at **ref. 1** wherein instructions were issued regarding allowing creation of PINs of Prepaid IN Cards only from Kolkata SCP from 15th May, 2013 onwards & Shelf life of UITC created from Kolkata IN Platform will be 9 months instead of 18 months .

Further, vide letter at **ref. 2** instructions were issued regarding restriction of shelf life of all denominations of cards created from SCPs of Lucknow, Ahmedabad & Bangalore in such a way that Shelf life + Activity of all denominations of UITC cards should end by 31.12.2014 whereas Shelf life + Activity of UITC cards created from Kolkata SCP may be extended beyond 31.12.2014 with prior approval of BSNL CO & further creation after 31.05.2014 with 6 months shelf life .

Above guidelines were issued in view of proposed migration of only Post-paid IN Services from existing IN Platforms to new IN Platforms due to non-provision of Pre-paid IN Services in new IN Platforms.

Now, this office has received requests from some circles regarding extension of shelf life of Pre-paid IN cards & issue necessary guidelines in this regard.

In view of above, the matter has been considered at BSNL CO & competent authority has taken following decisions in this regard-

1. Shelf life + Activity of UITC cards of Kolkata IN Platform of denominations Rs 110 & 300 created before 15.05.2013 & after 15.05.2013 with shelf life of 18 months & 9 months respectively **may be extended & restricted to 30.06.2015.**
2. Shelf life + Activity of FLPP PCO/General Account Card, Validity card & Recharge vouchers of all working denominations **may be extended & restricted to 30.06.2015.**
3. Creation of PINs of UITC cards from Kolkata IN Platform is to be stopped immediately.
4. Closing of- Pre-paid IN Services in all circles parented to Lucknow, Ahmedabad & Bangalore IN Platforms **by 31.12.2014.**

5. Any circle having the requirement of valid cards may request to other circle for diversion of cards if that circle is having spare valid cards. The above diversion may be done with mutual understanding between both the circles without any permission from BSNL CO. A proper record regarding the data of diverted cards must be maintained in both the circle.
6. Data of closed /expired cards in SCPs shall not be deleted rather this will be handled as per the process meant for expired cards. Hence, logs for such actions shall be available in SCPs and may be accounted as per the existing guidelines.
7. Guidelines regarding physical destroying of shelf life expired cards have already been issued by BSNL CO. Therefore, circle may take necessary action to destroy these cards.
8. Circles to instruct all SSAs that all FLPP PCO customers should be informed well in advance to exhaust balance amount in their account **till 30.06.2015**. Circles should also instruct all SSAs regarding closing of all fixed line **Pre-paid IN cards by 30.06.2014**.

This is issued in supersession of all previous guidelines.

P.K.Shah
19/12/14
(P.K.Shah)

Addl. GM (NWO- BB &IN)

Copy to-

- a. CGM, ITPC
- b. All SCP Incharges for n/a please
- c. All Circle IN Co-ordinators